

NORTH LINCOLNSHIRE COUNCIL

CABINET

ADULT SOCIAL CARE – HIGHEST PERFORMING COUNCILS

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To inform Cabinet of the recent achievement for the council being in the top 10% of highest performing councils as published in The Municipal Journal (25.2.20).

2. BACKGROUND INFORMATION

- 2.1 The Municipal Journal (MJ) is the UK's leading weekly magazine for council chief executives and their teams of decision-makers in local authorities and allied sectors. It offers an insiders' view of what's going on and what people are thinking in today's ever changing and challenging world of local politics – the latest news, incisive comment in-depth features and interviews and business analysis.
- 2.2 The MJ uses the adult social care module of the IMPOWER INDEX, which is a comprehensive tool for assessing and benchmarking adult social care performance across a range of factors, with a specific focus on managing demand.
- 2.3 Positively managing demand in adult social care is about addressing peoples' needs early on to prevent them from escalating, empowering people to do more for themselves, and building self-sufficient and resilient communities.
- 2.4 The INDEX uses publicly available data to evaluate council productivity, measured as outcome value per pound spent: which councils are achieving the highest outcomes for their residents at lower cost.

- 2.5 North Lincolnshire Council has been identified as one of the top 10% authorities in the country who are achieving greater than average outcomes for people who need social care support whilst making best use of public funds.
- 2.6 The number of people supported by the council is lower than the national and regional average. This is a significant achievement in the context of an ageing population with North Lincolnshire having above the national average of people over 65 years of age.
- 2.7 The council organises itself to support people at lowest level of need, enabling people to regain their independence and reducing or delaying the need for long term care.
- 2.8 People are supported to regain their independence through a range of short term targeted support with over 90% of people supported remaining independent within their own home.
- 2.9 The Council has a strong focus on ensuring people in receipt of longer-term services have maximum choice and control over their lives. All people in receipt of longer term services are in receipt of a personal budget with more people locally choosing to manage their own budget through a direct payment.
- 2.10 100% of carers supported by the council receive the support through a direct payment enabling them to flexible support the cared for person whilst maintaining control over their own lives.

3. OPTIONS FOR CONSIDERATION

- 3.1 Cabinet to note the achievement and the positive outcomes being achieved for its residents.

4. ANALYSIS OF OPTIONS

- 4.1 The achievement is identified via external benchmarking tools which takes into account a range of factors:

- Productivity
- Demand
- Carers
- Finance
- Health and Care

North Lincolnshire council is supporting people to have greater levels of independence and control so that they can live more fulfilled lives and remain in their own homes and communities for longer.

5. **FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)**

5.1 The report findings identifies the council is achieving good outcomes for people whilst managing the cost of care. The quality of care within North Lincolnshire remains high with 86% providers rated good or outstanding by the Care Quality Commission (CQC).

6. **OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)**

6.1 Provides assurance to Cabinet that the council is meeting its priority to keep people safe and well and achieving its ambition #BestCouncil

7. **OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

7.1 N/A

8. **OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

8.1 N/A

9. **RECOMMENDATIONS**

9.1 Cabinet notes the recent achievement for the council being in the top 10% of highest performing councils as published in The Municipal Journal (25.2.20).

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Background Papers used in the preparation of this report – None